

City of Blythe

Corrective Action Plan – Update September 2021

Response to State Auditor's Report 2020-802

"Inadequate Planning and Other Ineffective Management Practices Hinder Its Ability to Provide Needed Services to Its Residents"

September 20, 2021

Elaine M. Howle, CPA California State Auditor 621 Capitol Mall, Suite 1200 Sacramento, CA 95814

Re: Corrective Action Plan – Update September 2021 – State Auditor's Report 2020-802: "The City of Blythe: Inadequate Planning and Other Ineffective Management Practices Hinder Its Ability to Provide Needed Services to Its Residents"

Dear Ms. Howle:

Enclosed, please find the City of Blythe's six-month update to the Corrective Action Plan in response to the above-referenced State Auditor's report as required by California Code of Regulations, Title 2, section 61140. As detailed in the enclosed update and in the City's Corrective Action Plan submitted on May 20, 2021, the City has begun the implementation of a number of items identified in the State Auditor's report. I believe you will be pleased with the progress made to comply with the findings of the report since it was issued on March 23, 2021.

Should you have any questions, please feel free to contact me via email at msutterfield@cityofblythe.ca.gov.

Sincerely,

Mallory Crecelius Interim City Manager

AUDIT ISSUE: BLYTHE'S FINANCIAL STABILITY REMAINS UNCERTAIN EVEN WITH RECENT IMPROVEMENTS

State Auditor's Recommendation No. 1: To ensure that the City is able to continue increasing the funds in its General Fund and thereby operate with an adequate reserve, Blythe should develop a plan to ensure it has needed resources in the event that revenues from the sales tax and commercial cannabis activities are below estimates.

City's Response: The Blythe City Council adopted the City of Blythe Reserve Policy on December 12, 2019. The Reserve Policy is posted on the City's website at: https://www.cityofblythe.ca.gov/DocumentCenter/Index/52. The express purpose of the Reserve Policy is to establish the guidelines for: (1) financial reporting of reserves, (2) establishing reserve levels, (3) funding of reserves, and (4) use of reserves. The policy allocates budget surpluses to unfunded pension liabilities, future capital purchases, natural disasters, and three months of operating reserves to weather revenue shortfalls. We project with the audited financials of FY 2020/21, the budget surplus will provide the City with over three months of reserves. This is above the GFOA's best practice of two months of reserves. These reserves will be in place should sales tax and/or commercial cannabis taxes come in below budget. It should be noted, however, that the City's sales tax revenue from the passage of Measure K is trending well above original projections and has exceeded the City's Bradley Burnes sales tax allocation. The City's Sales, Transient Occupancy Tax and Cannabis Tax revenues are also trending above budget estimates, which has contributed to the surplus in the General Fund. Since the Corrective Action Plan was submitted in May 2021, the City has licensed three new cannabis businesses, which will provide additional cannabis tax revenue for the City of Blythe.

Timing: The City's Reserve Policy is already in place. The City will continue to allocate budget surpluses to its reserves in accordance with the guidelines set forth in the Reserve Policy. The City's Draft Audit Report for FY 2020/21, which will reflect the City's operating reserves as of June 30, 2021, will be available as early as December 2021.

State Auditor's Recommendation No. 2: To attract retail businesses and increase revenue, the City should develop a plan to engage with stakeholders, such as City residents and local business owners, to initiate a formal economic development effort.

City's Response: The City is a member of the Palo Verde Economic Alliance which was formed with the purpose of promoting the City of Blythe and surrounding Palo Verde Valley. The Alliance is comprised of many community members and stakeholders including the City, Chamber of Commerce, and Riverside County Economic Development Agency. The Blythe Area Chamber of Commerce recently revitalized its organization, and the City has partnered with them on several beautification projects and events. In 2019, the Palo Verde Economic Alliance engaged the Development Management Group, Inc. for an Economic Development Planning Brief. This plan was presented at the City's 2019 Annual Economic Outlook Conference. The City is open to updating the plan for current market conditions. As recommended in the Economic Development

Planning Brief, the City established the 2+2+2+2 Committee comprised of representatives of the City, Palo Verde Unified School District, Palo Verde College and Palo Verde Health Care District. Two Committee meetings have been held since the Corrective Action Report was submitted in May.

Timing: The City will continue its on-going economic development efforts.

State Auditor's Recommendation No. 3: To ensure that the City is adequately prepared to address long-term financial, budgetary, and operational challenges—such as deteriorating infrastructure—it should develop a five-year strategic plan by June 2022. Following the GFOA guidance, this strategic plan should define the City's priorities, adopt a small number of broad goals, establish agreement about intended outcomes, and outline strategies and actions that align with these priorities and goals. The strategic plan can be separate from the other plans recommended in this report, or the City can choose to include elements of the other plans it its strategic plan.

City's Response: During the FY 2021/22 budget planning process, the City developed a list of priorities needed over the next five years. The list includes capital and equipment purchases, facility and technology upgrades and items needed to address the City's deferred maintenance. Funding for some of these items was allocated in the City's FY 2021/22 Operating and Capital Budget adopted on June 8, 2021. The remaining items will be prioritized for purchase/completion over the next five years, as funding permits. Along with the five-year funding plan, the City will work on a strategic plan to address long-term financial, budgetary, and operational challenges as recommended in the State Auditor's Report.

Timing: The City will work to develop a strategic plan by June 2022.

AUDIT ISSUE: BLYTHE MUST ADDRESS DEFICITS IN ITS ENTERPRISE FUNDS AS WELL AS UNMET SAFETY AND INFRASTRUCTURE NEEDS

State Auditor's Recommendation No. 1: To ensure that the City is accurately representing its financial condition, it should record its internal loans to the golf course, trash collection, and lighting district funds as transfers. The City should include these updated transactions in its Fiscal Year 2021-22 financial statements.

City's Response: The City implemented a repayment plan for the Golf Course loan. With the adopted FY 2021/22 budget, the City will make annual payments in the amount of \$40,000 from the General Fund to the Golf Course Fund. These payments will be made until the deficit fund position has been addressed, and/or the Golf Course fund generates enough revenue to address its deficit. The Sanitation and Lighting District funds, however, have the ability to generate revenue. With a revenue mechanism, excess revenues generated in these funds will be used to offset their respective fund deficits. The City does not agree with the State Auditor's opinion that the deficits should be recorded as internal loans, beginning with the Fiscal Year 2021-22 Financial Statements. The City will not record these deficit fund positions as internal loans as recommended.

Timing: This item is complete.

State Auditor's Recommendation No. 2: To eliminate its outstanding golf course loan owed to the Successor Agency, by June 2021 the City should adopt a payment schedule for paying down the loan in a timely fashion.

Status: This recommendation has been fully addressed as indicated when the City submitted its Corrective Action Plan on May 20, 2021 and as reflected on the State Auditor's website.

State Auditor's Recommendation No. 3: To better assess the Police Department's efficiency and effectiveness, the City should follow through with its plan to reapply to obtain management consulting services from the commission.

City's Response: The City's application for management consulting services through POST was accepted. POST will begin the organizational study of the Blythe Police Department in January 2022.

Timing: This item is complete.

State Auditor's Recommendation No. 4: To ensure that Blythe Fire Department has equipment that meets industry standards, the City should develop a long-term plan to schedule and fund replacement of its fires vehicles.

City's Response: As mentioned above, the City's FY 2021/22 annual budget process consisted of preparing 5-year needs list. This list includes the vehicle and equipment needs of the Blythe Fire Department. The City has allocated funding for safety equipment in the FY 2021/22 budget. At the April 13, 2021 Council meeting, the Blythe City Council approved the purchase of a fire vehicle for the Fire Chief. This purchase will replace a 20+ year old vehicle currently used by the Fire Chief. City staff is working on the purchase and funding of a new ladder truck and brush truck/support vehicle. These vehicles have been identified as the top two priorities of the Fire Department. The City is researching various purchasing options for the vehicles and anticipates the purchase of the ladder truck and support vehicle by Fiscal Year 2022/23. Other needs will be prioritized over the next five years as funding permits. To address the long term and on-going needs of the Fire Department, City staff will prepare a vehicle and equipment replacement schedule. The schedule will aim to replace the City's fleet in accordance with industry standards.

Timing: This item is complete.

State Auditor's Recommendation No. 5: To address the risks associated with its high vacancy rate, the City should identify initiatives it could implement—such as programs to demolish or rehabilitate vacant buildings—to reduce the number of vacant buildings. To support its effort, the City should identify and apply for available federal, state or county grants.

City's Response: Although the City does not agree with the State's determination that the City has a high vacancy rate, or its method in determining said vacancy rate, the City implemented a plan to address vacant and abandoned buildings in 2020. The FY 2020/21 budget allocated \$80,000 for building abatement efforts. City staff identified five properties for nuisance abatement. Staff is working with the City Attorney's Office to obtain abatement warrants for all five properties. Once the warrants are obtained from the court, the hazardous conditions and code violations at the properties will be abated. The City has prepared bid documents for the abatement of each property and has met with potential contractors. The City also implemented a receivership program with the City Attorney's Office. Some of the City's vacant properties have a useful life and do not necessarily need to be demolished. A receiver would bring the property up to code, enhancing the surrounding neighborhood vs. demolishing structures and leaving vacant lots scattered throughout the City. City staff identified two properties for the receivership process. Although the City has used State grant funds in the past, the City has not identified any new sources of grant funding to address the City's blighted properties. The City will continue to look for available grant dollars for these projects.

Timing: The City will continue its on-going efforts to address vacant and blighted buildings.

AUDIT ISSUE: THE CITY NEEDS MORE EFFECTIVE MANAGEMENT PRACTICES TO IMPROVE ITS FINANCIAL STABILITY AND ITS ABILITY TO PROVIDE SERVICES TO RESIDENTS

State Auditor's Recommendation No. 1: To ensure that the City is adequately recovering its costs of providing services to residents, it should develop a policy to assess the need to update its utility rates and service fees at least every five years and adjust them if necessary.

City's Response: With regard to fees for services provided by the City, as detailed in the State Auditor's report, the City last updated its User Fee Schedule in 2019. Specific to services provided by the Building Department, the City is on year three of the five-year rate schedule, through which fee increases are being implemented incrementally over a five-year period to achieve full cost recovery. With regard to utility rates, as detailed in the State Auditor's report, the City last updated utility service fees in 2016 following a rate study. The FY 2021/22 budget included funding for rate studies for the City's water and sewer utility enterprise funds. The City is prepared to address utility rates and service fees every five years through rate studies. This will be done by funding the studies in the City's Operating and Capital budgets.

Timing: This item is complete.

State Auditor's Recommendation No. 2: To ensure that it can effectively monitor contracts, the City should develop procedures to clearly identify in its financial system the contract authority for a contract-related purchase and procedures to close out expired contracts.

City's Response: The City's current financial software does not have the ability to track contracts as recommended by the State Auditor. Staff has, however, maintained the City's contracts in the

prescribed manner for many years using staff reports and spreadsheets to track and monitor contracts which include some form of payment. At the June 14, 2021 Council meeting, the Blythe City Council adopted an ordinance to repeal and replace the City's purchasing procedures, separating general purchasing and public works purchasing into two chapters, Chapter 2.65 and Chapter 2.66 of the Blythe Municipal Code. The ordinance delineates which City officers and employees have the authority to approve and execute contracts and purchase orders based upon the value of such contracts and purchase orders. The ordinance also requires the Finance Director, as the City's Purchasing Agent, to prepare a Purchasing Manual implementing the requirements of the updated Chapter 2.65 of the Blythe Municipal Code, subject to approval of the City Manager. The Purchasing Manual provides the necessary guidance relating to the roles, responsibilities and approval authority of staff when making City purchases and entering into or making changes to City contracts. The Purchasing Manual was distributed to all City departments in June 2021. The City will update its financial software as funding permits. This will include a contract module to tie City contracts to the City's financial software.

Timing: This item is complete.

State Auditor's Recommendation No. 3: To ensure that it can properly manage its contracts, City management should develop a system for tracking contracts that identifies the total contract amount, the time period and any relevant special terms.

City's Response: City staff updated its process for tracking contracts including term, cost, and close out procedures. An agreement number is issued prior to contract approval. This number is used to track the agreement until it is fully executed and filed. The City Clerk continues to maintain a list of all City contracts, including the term and cost.

Timing: This item is complete.

State Auditor's Recommendation No. 4: To ensure that changes to contracts are appropriate, City management should develop a policy that provides guidance for making changes to existing contracts and clearly establishes roles, responsibilities, and approval authority for designated city representatives.

City's Response: As mentioned above, at the June 14, 2021 Council meeting, the Blythe City Council adopted an ordinance to repeal and replace the City's purchasing procedures. Both the ordinance and the Purchasing Manual that was established pursuant to the ordinance provide guidance for making changes to contracts and establish the roles, responsibilities and approval authority of staff when making City purchases. The Purchasing Manual has been provided to all City departments and Department Heads, who will ensure their staff have reviewed and are familiar with the requirements and procedures set forth in the Manual.

Timing: This item is complete.

State Auditor's Recommendation No. 5: To ensure that the City has a critical administrative component in place that will allow it to plan its next steps to improve its financial stability and continue providing services to residents, it should begin the process for hiring a permanent city manager by June 2021.

Status: This recommendation will not be implemented as indicated when the City submitted its Corrective Action Plan on May 20, 2021 and as reflected on the State Auditor's website.