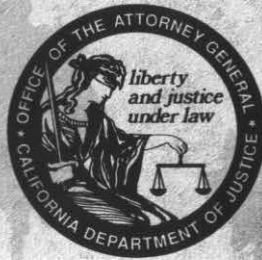


California Community Relations Service

A Mediation Service
of the
Attorney General's Office



Bill Lockyer
Attorney General

What is CCRS?

The California Community Relations Service (CCRS) is a specialized mediation service available to local officials and community groups to help resolve and prevent:

- ❖ Racial and ethnic conflict
- ❖ Human and civil rights violations
- ❖ Civil disorder
- ❖ Violence

Its conflict resolution services are patterned after the U.S. Department of Justice Community Relations Service.

Why Was CCRS Established?

To respond to new challenges created by increased population, diversity, and demographic shifts in California communities.

To improve communication between public officials and community leaders and residents.

To prevent civil disorders and give communities tools to resolve their own problems.

To clarify issues of disagreement and common goals within a community.

To craft mutual agreements that resolve the immediate conflict and prevent future dissension.

What Types of Conflict?

Disputes between community leaders and local government, law enforcement or school districts involving issues of trust, public confidence and constituent responsiveness, including:

- ❖ Community allegations of peace officer misconduct following an incident,
- ❖ School violence or bullying directed towards a particular group of students,
- ❖ Hate crimes,
- ❖ Community concern over city or county service equity or access issues,
- ❖ Harassment between groups in a community,
- ❖ Housing issues involving a particular racial or ethnic group, and
- ❖ Community conflict based on race, ethnicity, religion, gender, sexual orientation, disability, etc.



How Can CCRS Help?

By providing professional mediation to communities most vulnerable to significant racial or ethnic tension and conflict.

By calming tensions, preventing violence, and getting people talking again.

By establishing bridges between minority groups and law enforcement.

By helping communities develop long-term strategies to address the underlying root issues of the conflict.

Who Can Request the Service?

Community, religious, or tribal leaders, local government officials, sheriffs, police chiefs, and school administrators.

How Can You Contact Us?

California Community Relations Service
Crime and Violence Prevention Center
Office of the Attorney General
1300 I Street, Suite 1120
Sacramento, California 95814
(916) 323-6744

Or learn more by visiting the Attorney General's website
<http://safestate.org/ccrs/>