#12

COMPLETE

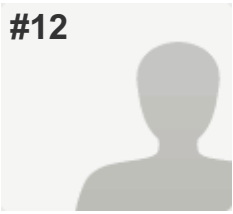**PAGE 2: Validation**

Q1: **1: Please enter the email address for the individual who originally received the link to this survey. Your email address will be used to validate your response and to identify duplicate responses.**

Q2: **Please enter your numeric survey code. The survey code was provided to you in the email that contained the link to this survey.**

PAGE 3: General Services, President's Executive Office, and Secretary of the Regents

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Q3: **Please provide the name, title, and email address of the subject matter expert who provided the answers for this section.**

Name

Q4: **General Services Provided by All Divisions of the Office of the PresidentIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.**

Policy creation, management, and compliance	Our campus uses or has recently used this service, The quality of this service is good
Regents meeting preparation, presentation, reporting and engagement	Our campus uses or has recently used this service, The quality of this service is exceptional
Advocacy on behalf of the University	Our campus uses or has recently used this service, The quality of this service is exceptional
Coordination and consultation within the University	Our campus uses or has recently used this service, The quality of this service is good
Inquiries, requests, and correspondence	Our campus uses or has recently used this service, The quality of this service is exceptional

Q5: President's Executive OfficeIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.

Presidential Initiatives (Eg. Carbon Neutrality Initiative, Global Food Initiative and UC Mexico Initiative)	Our campus uses or has recently used this service, The quality of this service is good
Systemwide senior executive recruitment and personnel management	Our campus uses or has recently used this service, The quality of this service is good
Presidential correspondence and calendaring	Our campus uses or has recently used this service, The quality of this service is exceptional

Q6: Secretary of the RegentsIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.

Planning, preparation, conduct, and documentation of the Regents meetings	Our campus uses or has recently used this service, The quality of this service is exceptional
Research, analysis and coordination in support of Regents' requests	Our campus uses or has recently used this service, The quality of this service is good
Regents operating budget and expenditure management	Our campus uses or has recently used this service, The quality of this service is good
Regents correspondence and calendaring	Our campus uses or has recently used this service, The quality of this service is good
Regents campus visits	Our campus uses or has recently used this service, The quality of this service is good
Student regent and student advisor systemwide recruitment and student Regent support	Our campus uses or has recently used this service, The quality of this service is exceptional

Q7: If applicable, please list the services not currently offered by the President's Executive Office, the Secretary of the Regents, and the general services provided by all divisions that you believe would be useful to campuses.	*Respondent skipped this question*
Q8: Are any of the services provided to campuses by the President's Executive Office, the Secretary of the Regents, or the general services provided by all divisions redundant or partially redundant with regard to functions that are already performed at your campus?	No
Q9: If applicable, please list the services that you feel are redundant, partially redundant, or services that would be better performed locally.	*Respondent skipped this question*

Q10: Do you have any specific comments that you would like to share regarding the services provided by the President's Executive Office, the Secretary of the Regents, or the general services provided by all divisions? Include any comments about the importance of these services, the input your campus has regarding services offered, or anything else that you believe would be useful and relevant to our audit.

There is a short turnaround time on requests for approval from the President's office.

PAGE 4: Academic Affairs (Central / Administrative Services)

Q11: **Please provide the name, title, and email address of the subject matter expert who provided the answers for this section.**

Name

Q12: **Academic Personnel and ProgramsIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.**

Academic personnel policy guidelines and reporting	Our campus uses or has recently used this service, The quality of this service is exceptional

Q13: **Institutional Research and Academic PlanningIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.**

Compilation and analysis of student, academic and administrative data across the system	Our campus uses or has recently used this service, The quality of this service is exceptional
Performance reporting development and coordination	Our campus uses or has recently used this service, The quality of this service is good
Systemwide surveys and analysis	Our campus uses or has recently used this service, The quality of this service is exceptional

Q14: **Student AffairsIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.**

Undergraduate admissions requirements setting and guidance	Our campus uses or has recently used this service, The quality of this service is exceptional
ApplyUC system management and pre-admission verification	Our campus uses or has recently used this service, The quality of this service is exceptional
Analytical Writing Placement Exam administration and coordination	Our campus uses or has recently used this service, The quality of this service is good
Financial aid policy development and coordination	Our campus uses or has recently used this service, The quality of this service is exceptional
Student loan servicing	Our campus uses or has recently used this service, The quality of this service is good

Q15: **If applicable, please list the services not currently offered by the Office of the President's Academic Affairs division that you believe would be useful to campuses.**

Would be great to help our HS and CC partners see not only their admit and enrollment data, but also retention and graduation data. Would also like to see more dynamic update of the Tableau powered data on the InfoCenter include the application, admit, SIR and enrollment data. Currently, the admissions data is in a different area and only posted in InfoCenter well after the cycle has completed. The more transparent enrollment planning this last year across the system has been exceptionally helpful and effective in achieving enrollment goals!

Q16: **Are any of the services provided to campuses by the Office of the President's Academic Affairs division redundant or partially redundant with regard to functions that are already performed at your campus?**

Partially

Q17: **If applicable, please list the services that you feel are redundant, partially redundant, or services that would be better performed locally.**

We also report much of our own data. It would be so great to just point to robust systemwide InfoCenter and ensure a timely update of key data points. We would need to do a gap analysis to see what would be needed in the OP data to ensure it covers our key data points.

We have local academic personnel staff who work closely with UCOP academic personnel staff, each from their own perspective whether it be campus or systemwide.

Q18: **Do you have any specific comments that you would like to share regarding the services provided by the Office of the President's Academic Affairs division? Include any comments about the importance of these services, the input your campus has regarding services offered, or anything else that you believe would be useful and relevant to our audit.**

The coordination among campuses, and interfacing with state government on admissions issues is particularly important.

During my 9 years here on campus, I've appreciated the collaboration and support from UCOP.

Institutional research functions allow broader systemwide view and campus comparisons; this is very useful information in graduate education.

In addition to the development and oversight of policies and programs, Academic Personnel and Programs (APP) plays the critical role of coordinating all campuses to work as a single UC entity in regards to academic employment, advancement, compensation, systemwide labor agreements, and the awareness and application of federal and state regulations . As the steward of the Academic Personnel Manual, APP provides valuable consistency in policy development, interpretation, and application. The campuses could not act as one without the work of APP. If APP had a higher level of staffing, they could take on additional projects/programs that are currently done separately at each campus, thus cutting down on redundant work taking place on all campuses.

The coordination of accreditation activity across the system is highly valuable.

The Office of the President's Academic Affairs division has many essential functions that it performs, including running the centralized application for the UC system. They also take the lead on several types of inquiries, such as legislative and external constituents, which are best coordinated at the systemwide level.

PAGE 5: Academic Affairs (Academic / Public Service Programs)

Q19: **Please provide the name, title, and email address of the subject matter expert who provided the answers for this section.**

Name

Q20: Academic Personnel and ProgramsIf your campus participates or has recently participated in a program, please rate the quality of that program by checking one rating.

UC Press	Our campus participates or has recently participated in this program, The quality of this program is exceptional
UC Washington Center (UCDC)	Our campus participates or has recently participated in this program, The quality of this program is exceptional
UC Sacramento Center	Our campus participates or has recently participated in this program, The quality of this program is exceptional
UC Scout	Our campus participates or has recently participated in this program, The quality of this program is exceptional
California Digital Library	Our campus participates or has recently participated in this program, The quality of this program is exceptional
Education Abroad Program	Our campus participates or has recently participated in this program, The quality of this program is good

Q21: Diversity and EngagementIf your campus participates or has recently participated in a program, please rate the quality of that program by checking one rating.

College access and outreach programs for K-12 students	Our campus participates or has recently participated in this program, The quality of this program is exceptional
Teacher preparation and professional development programs for K-12 teachers	Our campus participates or has recently participated in this program, The quality of this program is exceptional
Transfer pathways and access outreach for community colleges	Our campus participates or has recently participated in this program, The quality of this program is exceptional

Q22: **Research and Graduate StudiesIf your campus participates or has recently participated in a program, please rate the quality of that program by checking one rating.**

State funded research administration (Breast Cancer, HIV/AIDS and Tobacco)	Our campus participates or has recently participated in this program, The quality of this program is good
California Institute for Science and Innovation	Our campus participates or has recently participated in this program, The quality of this program is exceptional
President's Postdoctoral Fellowship Program	Our campus participates or has recently participated in this program, The quality of this program is exceptional
Natural Reserve System (NRS) management	Our campus participates or has recently participated in this program, The quality of this program is exceptional
UC Observatories	Our campus participates or has recently participated in this program, The quality of this program is exceptional
Graduate program outreach and coordination	Our campus participates or has recently participated in this program, The quality of this program is exceptional
Research policy analysis and coordination	Our campus participates or has recently participated in this program, The quality of this program is exceptional

Q23: **Student AffairsIf your campus participates or has recently participated in a program, please rate the quality of that program by checking one rating.**

Eligibility in the Local Context program to identify top performing California students	Our campus participates or has recently participated in this program, The quality of this program is exceptional

Q24: **Innovative Learning Technology InitiativeIf your campus participates or has recently participated in a program, please rate the quality of that program by checking one rating.**

Systemwide online course creation and enhancement facilitation; cross-campus enrollment system	Our campus participates or has recently participated in this program, The quality of this program is good

Q25: **Are any of the programs administered on behalf of campuses by the Office of the President's Academic Affairs division redundant or partially redundant with regard to functions that are already performed at your campus?**

No

Q26: If applicable, please list the programs that you believe are redundant, partially redundant, or would be better administered locally.

Respondent skipped this question

Q27: **Do you have any specific comments that you would like to share regarding the programs administered by the Office of the President's Academic Affairs division? Include any comments about the importance of these programs, the input your campus has regarding programs offered, or anything else that you believe would be useful and relevant to our audit.**

I've only answered the questions with which I have had direct interaction. While I may know the campus works with some programs, I did not feel I had the direct knowledge to effectively rate.

UC Research and Graduate functions are outstanding, complementary not redundant with campus functions.

UCOP Diversity and Engagement work has been a major source of synergy and enhanced efficiency and effectiveness--not redundancy--that has lifted up campus diversity and engagement work and become both a national and international model of multi-campus research university success towards greater inclusion and educational equity. Now, more than ever, we need UCOP leadership and investment in this work for our democracy.

The programs administered by the President's Academic Affairs division are critical and are needed now more than ever. The K-12 SAPEP programs are providing college preparation and educational access to post-secondary education for low-income and first generation students that would not receive these essential and critical services otherwise. They are not only impacting the students being served by these programs, but future generations as well.

PAGE 6: Chief Financial Officer (Central / Administrative Services)

Q28: **Please provide the name, title, and email address of the subject matter expert who provided the answers for this section.**
Name

Q29: **Financial AccountingIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.**

Financial statement preparation	Our campus uses or has recently used this service, The quality of this service is exceptional
Coordination of systemwide fiscal close and the annual financial audit	Our campus uses or has recently used this service, The quality of this service is exceptional
Management of the financial and costing issues for federal and other extramurally funded projects	Our campus uses or has recently used this service, The quality of this service is exceptional
Financial Management and reporting for UC Retirement System (UCRS), health and welfare benefits, and retiree health	Our campus uses or has recently used this service, The quality of this service is exceptional
Centralized accounting and financial reporting for endowment funds, campus foundations, other UC affiliated organizations and deferred gifts	Our campus uses or has recently used this service, The quality of this service is exceptional
Policy and procedures regarding payroll, disbursements and tax matters, preparation of consolidated tax returns, evaluation of new tax developments, interpretation of tax laws and coordination of IRS exams	Our campus uses or has recently used this service, The quality of this service is exceptional

Q30: Risk ServicesIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.

UC SHIP/Insurance side (UCHealth oversees the delivery of medical services)	Our campus uses or has recently used this service, The quality of this service is good
Safety programs and emergency management	Our campus uses or has recently used this service, The quality of this service is exceptional
UC captive insurance company operations (Fiat Lux) design and management	Our campus uses or has recently used this service, The quality of this service is exceptional

Q31: Procurement ServicesIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.

Coordinate and conduct strategic sourcing efforts in high-spend categories	Our campus uses or has recently used this service, The quality of this service is exceptional
Perform data analytics and manage systemwide technologies	Our campus uses or has recently used this service, The quality of this service is exceptional

Q32: Budget Analysis and PlanningIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.

Preparation of annual systemwide budget	Our campus uses or has recently used this service, The quality of this service is exceptional
External reporting and advocacy	Our campus uses or has recently used this service, The quality of this service is good
Allocation of State resources and management of systemwide student fees	Our campus uses or has recently used this service, The quality of this service is good

Q33: Capital Asset Strategies and FinanceIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.

Capital asset management, including capital budgets, project design and long range development plans	Our campus uses or has recently used this service, The quality of this service is good
California Environmental Quality Act	Our campus uses or has recently used this service, The quality of this service is exceptional
Negotiation and closing of the purchase, sale, and lease of real property	Our campus uses or has recently used this service, The quality of this service is exceptional
Construction services and facilities	Our campus uses or has recently used this service, The quality of this service is exceptional
Bond issuance and systemwide debt management	Our campus uses or has recently used this service, The quality of this service is exceptional
Mortgage lending program for faculty and senior staff	Our campus uses or has recently used this service, The quality of this service is exceptional

Q34: **UCPath Program Management OfficeIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.**

HR and payroll system project implementation	Our campus uses or has recently used this service, The quality of this service is good

Q35: **If applicable, please list the services not currently offered by the Office of the President's Chief Financial Officer division that you believe would be useful to campuses.**

Respondent skipped this question

Q36: **Are any of the services provided to campuses by the Office of the President's Chief Financial Officer division redundant or partially redundant with regard to functions that are already performed at your campus?**

Partially

Q37: **If applicable, please list the services that you feel are redundant, partially redundant, or services that would be better performed locally.**

I wouldn't say redundant, but there are several areas where our local services operate in partnership with UCOP.

Q38: **Do you have any specific comments that you would like to share regarding the services provided by the Office of the President's Chief Financial Officer division? Include any comments about the importance of these services, the input your campus has regarding services offered, or anything else that you believe would be useful and relevant to our audit.**

I think that the recent reorg of this unit has been beneficial and UCOP has been a vital partner for us in navigating our capital challenges and assessing our options.

PAGE 7: Chief Operating Officer (Central / Administrative Services)

Q39: **Please provide the name, title, and email address of the subject matter expert who provided the answers for this section.**

Name

Q40: **Human ResourcesIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.**

Labor agreement strategy, negotiation, and administration for 12 systemwide labor agreements with 10 unions	Our campus uses or has recently used this service, The quality of this service is good
Research, policy development, benefit design and costing, actuarial analysis for the UC Retirement Plan (UCRP) and Retirement Savings Program (RSP): Defined Contribution, Tax-Deferred 403(b), and 457(b) Deferred Compensation	Our campus uses or has recently used this service, The quality of this service is exceptional
Call center support and administration for active and retired employees	Our campus uses or has recently used this service, The quality of this service is good
Staff engagement, fair treatment under policy, and complaint resolution coordination and collaboration	Our campus uses or has recently used this service, The quality of this service is exceptional
Health benefits strategy and programs	Our campus uses or has recently used this service, The quality of this service is good
Staff and executive compensation policy and program management	Our campus uses or has recently used this service, The quality of this service is good
Personnel training and development, talent acquisition and executive recruitment	Our campus uses or has recently used this service, The quality of this service is good

Q41: **Information Technology ServicesIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.**

IT policy development, interpretation and coordination	Our campus uses or has recently used this service, The quality of this service is fair
Campus payroll system and other systemwide systems support	Our campus uses or has recently used this service, The quality of this service is good
IT Initiative (Digital Copyright, Electronic Accessibility, Records Management)	Our campus uses or has recently used this service, The quality of this service is good
Wide area network (Corporation for Education Network Initiatives in CA - CENIC) contract management	Our campus uses or has recently used this service, The quality of this service is good

Q42: **Energy and SustainabilityIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.**

Negotiation and procurement of electricity as a commodity	Our campus uses or has recently used this service, The quality of this service is exceptional
Carbon neutrality and sustainability planning, coordination and management	Our campus uses or has recently used this service, The quality of this service is exceptional

Q43: **UCOP OperationsIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.**

UCOP internal operations management (HR, IT, Facilities, Budget, Accounting, Procurement)	Our campus uses or has recently used this service, The quality of this service is good

Q44: **Project Management OfficeIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.**

Project management for systemwide initiatives and programs	Our campus uses or has recently used this service, The quality of this service is fair

Q45: **If applicable, please list the services not currently offered by the Office of the President's Chief Operating Officer division that you believe would be useful to campuses.**

Building Performance Monitoring; New/Existing Commissioning of Buildings (MBCx, RCx, ...); Natural Gas Procurement (replace DGS); LEED certification services

Q46: **Are any of the services provided to campuses by the Office of the President's Chief Operating Officer division redundant or partially redundant with regard to functions that are already performed at your campus?**

Partially

Q47: **If applicable, please list the services that you feel are redundant, partially redundant, or services that would be better performed locally.**

Development of annual sustainability reports happens on both a systemwide level and campus level. There is some overlap, but not complete overlap, in the data compiled and reported to UCOP with the reports developed at the individual campus level.

Q48: **Do you have any specific comments that you would like to share regarding the services provided by the Office of the President's Chief Operating Officer division? Include any comments about the importance of these services, the input your campus has regarding services offered, or anything else that you believe would be useful and relevant to our audit.**

The Energy and Sustainability Department has significantly increased its ability to provide quality support to the campuses since it was expanded in 2014/15

Service in some areas such as policy development could be streamlined.

The services and leadership provided by UCOP are crucial for the success of the system. Especially for a smaller campus like ours, it would be be both expensive and inefficient to provide those services ourselves. In addition, there is a true public policy benefit to the role that UCOP plays in providing uniform standards (both academic and business) as well as coordination to the system.

PAGE 8: Chief Operating Officer (Academic / Public Service Programs)

Q49: **Please provide the name, title, and email address of the subject matter expert who provided the answers for this section.**

Name

Q50: **Information Technology ServicesIf your campus participates or has recently participated in a program, please rate the quality of that program by checking one rating.**

Cyber Security initiative strategy and implementation	Our campus participates or has recently participated in this program, The quality of this program is fair

Q51: UCPath CenterIf your campus participates or has recently participated in a program, please rate the quality of that program by checking one rating.

HR and payroll shared services administration and employee call center	Our campus participates or has recently participated in this program, The quality of this program is good

Q52: Are any of the programs administered on behalf of campuses by the Office of the President's Chief Operating Officer division redundant or partially redundant with regard to functions that are already performed at your campus?

No

Q53: If applicable, please list the programs that you believe are redundant, partially redundant, or would be better administered locally.

Respondent skipped this question

Q54: Do you have any specific comments that you would like to share regarding the programs administered by the Office of the President's Chief Operating Officer division? Include any comments about the importance of these programs, the input your campus has regarding programs offered, or anything else that you believe would be useful and relevant to our audit.

We are slowly transitioning over so full impact of UC Path will not be felt here for some time.

PAGE 9: UC Health (Central / Administrative Services)

Q55: Please provide the name, title, and email address of the subject matter expert who provided the answers for this section.

Name

Q56: UC HealthIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.

UC SHIP/ Delivery of Medic	Our campus uses or has recently used this service, The quality of this service is good
Medical Supply Chain and Procurement coordination (LSFV)	Our campus uses or has recently used this service, The quality of this service is good

Q57: If applicable, please list the services not currently offered by the Office of the President's UC Health division that you believe would be useful to campuses.

Respondent skipped this question

Q58: Are any of the services provided to campuses by the Office of the President's UC Health division redundant or partially redundant with regard to functions that are already performed at your campus?

No

Q59: If applicable, please list the services that you feel are redundant, partially redundant, or services that would be better performed locally.

Respondent skipped this question

Q60: Do you have any specific comments that you would like to share regarding the services provided by the Office of the President's UC Health division? Include any comments about the importance of these services, the input your campus has regarding services offered, or anything else that you believe would be useful and relevant to our audit.

Respondent skipped this question

PAGE 10: Government Relations (Central / Administrative Services)

Q61: **Please provide the name, title, and email address of the subject matter expert who provided the answers for this section.**

Name

Q62: **Government RelationsIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.**

Advocacy for the University at the State and Federal levels	Our campus uses or has recently used this service, The quality of this service is exceptional

Q63: If applicable, please list the services not currently offered by the Office of the President's Government Relations division that you believe would be useful to campuses.

Respondent skipped this question

Q64: **Are any of the services provided to campuses by the Office of the President's Government Relations division redundant or partially redundant with regard to functions that are already performed at your campus?**

Partially

Q65: If applicable, please list the services that you feel are redundant, partially redundant, or services that would be better performed locally.

Respondent skipped this question

Q66: Do you have any specific comments that you would like to share regarding the services provided by the Office of the President's Government Relations division? Include any comments about the importance of these services, the input your campus has regarding services offered, or anything else that you believe would be useful and relevant to our audit.

Respondent skipped this question

PAGE 11: Public Affairs (Central / Administrative Services)

Q67: Please provide the name, title, and email address of the subject matter expert who provided the answers for this section.

Name

Q68: Executive Communications and EngagementIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.

Coordinate public engagement events that amplify University-wide priorities, including increased enrollment of California undergraduates and outreach to California high school and community college students	Our campus uses or has recently used this service, The quality of this service is good

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Q69: Media RelationsIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.

Respond to media inquires and data requests that affect the University as a whole and its relationships to external stakeholders	Our campus uses or has recently used this service, The quality of this service is good

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Q70: Institutional AdvancementIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.

Systemwide policy coordination and oversight for campus volunteer and private support-related matters including allocation of bequests and fundraising initiatives	Our campus uses or has recently used this service, The quality of this service is exceptional
Review and consulatation of specific gift agreements including large gifts, endowed chair agreements, and significant namings	Our campus uses or has recently used this service, The quality of this service is exceptional
Oversight for endowment administration matters (including campus foundation endowments)	Our campus uses or has recently used this service, The quality of this service is good
Systemwide planned giving program administration	Our campus uses or has recently used this service, The quality of this service is exceptional

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Q71: Alumni & Constituent AffairsIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.

Coordinate cross-campus alumni and constituent issues	Our campus uses or has recently used this service, The quality of this service is good
Support campus alumni and constituent relations programs by hosting systemwide events and programs	Our campus uses or has recently used this service, The quality of this service is good
Identify and negotiate shared contracts	Our campus uses or has recently used this service, The quality of this service is fair
Coordinate and support legislative and community third-party advocacy	Our campus uses or has recently used this service, The quality of this service is exceptional

Q72: **Issues Management, Policy Analysis & Coordination (IMPAC)If your campus uses or has recently used a service, please rate the quality of that service by checking one rating.**

Analyze state legislation impacting UC, develop policy positions, develop responses to legislative and other elected officials' requests for information, and coordinate UC's sponsored legislation process	Our campus uses or has recently used this service, The quality of this service is exceptional
Manage and coordinate systemwide response on key policy issues affecting the University	Our campus uses or has recently used this service, The quality of this service is exceptional

Q73: **Marketing CommunicationsIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.**

Systemwide HR/benefits/retiree communications	Our campus uses or has recently used this service, The quality of this service is good
Systemwide admissions and financial aid communications for prospective undergraduate/graduate students	Our campus uses or has recently used this service, The quality of this service is good
Undergraduate online application design and support	Our campus uses or has recently used this service, The quality of this service is good
Design/development/maintenance of websites that provide consistent, shared policy information across system (e.g., UCNet employee portal; sexual violence prevention; cybersecurity)	Our campus uses or has recently used this service, The quality of this service is good
Coordinated communications tools/resources (digital, print, social) supporting systemwide initiatives and policy priorities that campuses leverage and localize	Our campus uses or has recently used this service, The quality of this service is good
Systemwide dissemination of regental/presidential actions that campuses leverage and localize on their channels (digital, print, social)	Our campus uses or has recently used this service, The quality of this service is good
Provision of systemwide tools and platforms (e.g., photography, digital asset management, etc.) through shared purchasing that provide campuses with valuable assets at discounted rate	Our campus uses or has recently used this service, The quality of this service is fair

Q74: **If applicable, please list the services not currently offered by the Office of the President's Public Affairs division that you believe would be useful to campuses.**

Systemwide tools and contracts

More active procurement of systemwide contracts to save money

More systemwide contracts at discounted rates, particularly on digital communications platforms such as Guidebook, Hootsuite, CMS, etc.

Q75: **Are any of the services provided to campuses by the Office of the President's Public Affairs division redundant or partially redundant with regard to functions that are already performed at your campus?**	Partially

Q76: **If applicable, please list the services that you feel are redundant, partially redundant, or services that would be better performed locally.**

Some marketing programs are not necessary

Marketing at the UC branding level, such as advertising campaigns that compete in UC campus space. The marketing efforts that produce information for student applications, advocacy, and storytelling are helpful.

Q77: **Do you have any specific comments that you would like to share regarding the services provided by the Office of the President's Public Affairs division? Include any comments about the importance of these services, the input your campus has regarding services offered, or anything else that you believe would be useful and relevant to our audit.**

Crisis and issues communication support is helpful.

I've only answered the questions with which I have had direct interaction. While I may know the campus works with some programs, I did not feel I had the direct knowledge to effectively rate.

PAGE 12: Research Innovation and Entrepreneurship (Central / Administrative Services)

Q78: **Please provide the name, title, and email address of the subject matter expert who provided the answers for this section.**
Name

Q79: **Research Innovation and EntrepreneurshipIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.**

Systemwide patent administration	Our campus uses or has recently used this service, The quality of this service is good
Coordinate research, innovation and entrepreneurship programs	Our campus uses or has recently used this service, The quality of this service is good

Q80: **If applicable, please list the services not currently offered by the Office of the President's Research Innovation and Entrepreneurship division that you believe would be useful to campuses.**

Leadership of programmatic coordination of innovation and entrepreneurship among campuses would be welcome and beneficial. In other words, defining and leading the development of systemwide or multi-campus innovation programs with hands-on responsibility for actually bringing campuses together on specific programs and initiatives.

Q81: **Are any of the services provided to campuses by the Office of the President's Research Innovation and Entrepreneurship division redundant or partially redundant with regard to functions that are already performed at your campus?**	No
Q82: If applicable, please list the services that you feel are redundant, partially redundant, or services that would be better performed locally.	*Respondent skipped this question*

Q83: Do you have any specific comments that you would like to share regarding the services provided by the Office of the President's Research Innovation and Entrepreneurship division? Include any comments about the importance of these services, the input your campus has regarding services offered, or anything else that you believe would be useful and relevant to our audit.

The services offered in the areas of I&E are very important and expected to rise in value in the future with the growing focus on this area.

Operationally, the PTS software system used to track patents and related data is archaic and problematic at times. It is recommended that UC invests in a more modern system that is easier to manage and use.

PAGE 13: Ethics, Compliance and Audit Services (Central / Administrative Services)

Q84: Please provide the name, title, and email address of the subject matter expert who provided the answers for this section.

Name

Q85: **Ethics, Compliance and Audit ServicesIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.**

Systemwide Audit Services (in coordination with campus audit departments)	Our campus uses or has recently used this service, The quality of this service is exceptional
Systemwide Cybersecurity Audit Services	Our campus uses or has recently used this service, The quality of this service is fair
Systemwide Audit Program Administration (oversight, coordination, guidance, reporting, professional development, technology solutions)	Our campus uses or has recently used this service, The quality of this service is good
Systemwide Compliance Services (in coordination with campus compliance departments)	Our campus uses or has recently used this service, The quality of this service is good
Systemwide Healthcare Compliance Services	Our campus uses or has recently used this service, The quality of this service is good
Systemwide Privacy Compliance Services	Our campus uses or has recently used this service, The quality of this service is good
Systemwide Research Compliance Services	Our campus uses or has recently used this service, The quality of this service is good
Systemwide Export Control Compliance Services	Our campus uses or has recently used this service, The quality of this service is good
Systemwide Sexual Violence, Sexual Assault and Sexual Harassment Compliance Services	Our campus uses or has recently used this service, The quality of this service is exceptional
Systemwide Compliance Program Administration (oversight, coordination, guidance, reporting, professional development, technology solutions)	Our campus uses or has recently used this service, The quality of this service is good
Systemwide Investigations (in coordination with campuses)	Our campus uses or has recently used this service, The quality of this service is exceptional
Systemwide Coordination and Consultation on Allegations of Improper Governmental Activities	Our campus uses or has recently used this service, The quality of this service is exceptional
Presidential Policy Administration	Our campus uses or has recently used this service, The quality of this service is good
Presidential Delegations of Authority Administration	Our campus uses or has recently used this service, The quality of this service is good

Q86: **If applicable, please list the services not currently offered by the Office of the President's Ethics, Compliance and Audit Services division that you believe would be useful to campuses.**	*Respondent skipped this question*

Q87: **Are any of the services provided to campuses by the Office of the President's Ethics, Compliance and Audit Services division redundant or partially redundant with regard to functions that are already performed at your campus?**	Partially

Q88: If applicable, please list the services that you feel are redundant, partially redundant, or services that would be better performed locally.

Respondent skipped this question

Q89: Do you have any specific comments that you would like to share regarding the services provided by the Office of the President's Ethics, Compliance and Audit Services division? Include any comments about the importance of these services, the input your campus has regarding services offered, or anything else that you believe would be useful and relevant to our audit.

UCOP services allow our campus access to high quality specialized services we could not afford to staff here.

This area of UCOP operations has been a critical partner in our campus risk assessment, management and compliance efforts.

PAGE 14: Agriculture and Natural Resources (Academic / Public Service Programs)

Q90: Please provide the name, title, and email address of the subject matter expert who provided the answers for this section.
Name

Q91: Agriculture and Natural Resources If your campus participates or has recently participated in an element of this program, please rate the quality of that element by checking one rating.

Respondent skipped this question

Q92: Are any of the program elements administered on behalf of campuses by the Office of the President's Agriculture and Natural Resources division redundant or partially redundant with regard to functions that are already performed at your campus?

No

Q93: If applicable, please list the program elements that you believe are redundant, partially redundant, or would be better administered locally.

Respondent skipped this question

Q94: Do you have any specific comments that you would like to share regarding the program elements administered by the Office of the President's Agriculture and Natural Resources division? Include any comments about the importance of these program elements, the input your campus has regarding programs offered, or anything else that you believe would be useful and relevant to our audit.

Respondent skipped this question

PAGE 15: Office of the National Labs (Academic / Public Service Program)

Q95: Please provide the name, title, and email address of the subject matter expert who provided the answers for this section.

Name

Q96: Office of the National LabsIf your campus participates or has recently participated in a program, please rate the quality of that program by checking one rating.	*Respondent skipped this question*
Q97: Are any of the elements of this program administered on behalf of campuses by the Office of the President's Office of the National Labs division redundant or partially redundant with regard to functions that are already performed at your campus?	No
Q98: If applicable, please list the elements of this program that you believe are redundant, partially redundant, or would be better administered locally.	*Respondent skipped this question*
Q99: Do you have any specific comments that you would like to share regarding the program administered by the Office of the President's Office of the National Labs division? Include any comments about the importance of these programs, the input your campus has regarding programs offered, or anything else that you believe would be useful and relevant to our audit.	*Respondent skipped this question*

PAGE 16: Chief Investment Officer (Central / Administrative Service)

Q100: Please provide the name, title, and email address of the subject matter expert who provided the answers for this section.

Name

Q101: Chief Investment OfficerIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.

Management of an investment portfolio of retirement, endowment and cash funds	Our campus uses or has recently used this service, The quality of this service is exceptional
Q102: If applicable, please list the services not currently offered by the Office of the President's Chief Investment Officer division that you believe would be useful to campuses.	*Respondent skipped this question*
Q103: Is the service provided to campuses by the Office of the President's Chief Investment Officer division redundant or partially redundant with regard to functions that are already performed at your campus?	No

Q104: If applicable, please list the elements of the service that you feel are redundant, partially redundant, or services that would be better performed locally.

Respondent skipped this question

Q105: Do you have any specific comments that you would like to share regarding the service provided by the Office of the President's Chief Investment Officer division? Include any comments about the importance of these services, the input your campus has regarding services offered, or anything else that you believe would be useful and relevant to our audit.

Respondent skipped this question

PAGE 17: Office of General Counsel (Central / Administrative Services)

Q106: Please provide the name, title, and email address of the subject matter expert who provided the answers for this section.

Name

Q107: Office of General CounselIf your campus uses or has recently used a service, please rate the quality of that service by checking one rating.

Systemwide legal services on business transactions and land use	Our campus uses or has recently used this service, The quality of this service is exceptional
Systemwide legal services on educational affairs and campus services	Our campus uses or has recently used this service, The quality of this service is exceptional
Systemwide legal services on litigation, labor and employment	Our campus uses or has recently used this service, The quality of this service is exceptional
Systemwide legal services on governance and compliance	Our campus uses or has recently used this service, The quality of this service is exceptional

Q108: If applicable, please list the services not currently offered by the Office of the President's Office of General Counsel division that you believe would be useful to campuses.

Additional bandwidth, especially on business transactions, would be helpful.

Q109: Are any of the services provided to campuses by the Office of the President's Office of General Counsel division redundant or partially redundant with regard to functions that are already performed at your campus?

No

Q110: If applicable, please list the services that you feel are redundant, partially redundant, or services that would be better performed locally.

Respondent skipped this question

Q111: **Do you have any specific comments that you would like to share regarding the services provided by the Office of the President's Office of General Counsel division? Include any comments about the importance of these services, the input your campus has regarding services offered, or anything else that you believe would be useful and relevant to our audit.**

Generally, OGC continues to provide excellent service for our campus. In particular, their help over the years on CEQA issues has been crucial for us. Their approach to reducing legal cost for the campuses has yielded excellent results.

PAGE 18: Academic Senate (Academic / Public Service Program)

Q112: **Please provide the name, title, and email address of the subject matter expert who provided the answers for this section.**
Name

Q113: **Academic SenateIf your campus participates or has recently participated in a program, please rate the quality of that program by checking one rating.**

Academic policy decisions, analysis and coordination for all campuses	Our campus participates or has recently participated in this program, The quality of this program is fair
Q114: **Are any of the elements of this program administered on behalf of campuses by the Office of the President's Academic Senate division redundant or partially redundant with regard to functions that are already performed at your campus?**	No
Q115: If applicable, please list the elements of this program that you believe are redundant, partially redundant, or would be better administered locally.	*Respondent skipped this question*
Q116: Do you have any specific comments that you would like to share regarding the program administered by the Office of the President's Academic Senate division? Include any comments about the importance of these programs, the input your campus has regarding programs offered, or anything else that you believe would be useful and relevant to our audit.	*Respondent skipped this question*

PAGE 19: Conclusion

Q117: **Are there any additional comments or information that you would like to provide that would be useful and relevant to our audit?**

The services and leadership provided by UCOP are crucial for the success of the system. Especially for a smaller campus like ours, it would be be both expensive and inefficient to provide those services ourselves. In addition, there is a true public policy benefit to the role that UCOP plays in providing uniform standards (both academic and business) as well as coordination to the system.